

Friends & Family Audit December 2022

Month	Extremely Likely	Likely	Neither Likely /Unlikely	Unlikely	Extremely Unlikely	Don't Know
December	39	3	1			

Extremely Likely	90.7%
Likely	7.0%
Neither Likely/or unlikely	2.3%
Unlikely	
Extremely Unlikely	
Don't know	

I was kept informed, treated with dignity/respect. Everything was explained throughout. Staff were helpful, friendly and polite. Excellent reception when arriving. I was put at my ease by the nurses & Dr, during my procedure everything was explained so well. Wonderful service from start to finish.

prompt service, procedure was explained. I was well looked after.

An unpleasant procedure which was done efficiently.

Good sympathetic care provided. Very attentive & caring professional.