

Friends & Family Audit October 2024

How likely are you to recommend our Service to Friends & Family if they need similar care or treatment?

Month	Extremely Likely	Likely	Neither Likely /Unlikely	Unlikely	Extremely Unlikely	Don't Know
October	44	4				

Extremely Likely 92.0%
 Likely 8.0%
 Neither Likely/or unlikely
 Unlikely
 Extremely Unlikely
 Don't know

Fantastic Team, Very professional and supportive. I was very nervous but they helped me through which was very comforting.
 The Dr & his team were fantastic, really caring and very patient. Felt I was well looked after. God Bless them.
 Very Calming, reassuring, quick and friendly.
 Very friendly and supportive. One of the best medical experiences. Highly recommend.
 Very pleasant and helpful staff. Made to feel at ease both before and during treatment.
 Staff made me feel calm & comfortable as I was really anxious when coming for this procedure, having listened to friends beforehand of how uncomfortable this procedure is.
 Everyone very welcoming, clear information given, not made to feel rushed in any way.thank you.
 Not my favourite procedure. The team were very supportive.