

**Friends & Family Audit October 2025**

How likely are you to recommend our Service to Friends & Family if they need similar care or treatment?

Month	Extremely Likely	Likely	Neither Likely /Unlikely	Unlikely	Extremely Unlikely	Don't Know
October	56	1			1	

Extremely Likely 97.00%  
 Likely 1.50%  
 Neither Likely/or unlikely  
 Unlikely  
 Extremely Unlikely 1.50%  
 Don't know

I was made to feel comfortable and felt welcomed by all staff. All went well.  
 Everyone was amazing and very caring, definitely put my mind at ease.  
 Very professional, everything on time.  
 Everyone is so kind and understanding, cant fault anything here. I just feel so well looked after.  
 Comfort during the procedure, the information I received prior to the procedure  
 Very re-assuring staff with excellent communication and updates. Thank you very much.  
 The procedure is very uncomfortable, however the staff are calming and professional.