

Friends & Family Audit November 2025

How likely are you to recommend our Service to Friends & Family if they need similar care or treatment?

Month	Extremely Likely	Likely	Neither Likely /Unlikely	Unlikely	Extremely Unlikely	Don't Know
November	60					

Extremely Likely 100.00%
 Likely
 Neither Likely/or unlikely
 Unlikely
 Extremely Unlikely
 Don't know

Clinical suite very pleasant, All staff courteous professional and informative.
 I was very concerned, it was not as bad as I thought. Staff very reassuring.
 Everyone has been incredibly kind & supportive through what was a difficult process.
 Staff were very informative and gave reassurance when required. Hospital clean, quiet and relaxed atmosphere.
 Super kind, knowledgeable staff, 100% in safe hands.
 Every member of staff I spoke to were helpful, professional and very caring. I was put at ease when I had the procedure and everything was explained to me in detail. Thank you.
 All round positive experience, staff helpful, kind and kept me calm throughout this procedure.