

Friends & Family Audit May 2026

How likely are you to recommend our Service to Friends & Family if they need similar care or treatment?

Month	Extremely Likely	Likely	Neither Likely /Unlikely	Unlikely	Extremely Unlikely	Don't Know
May	65	4				

Extremely Likely 94.0%
Likely 6.0%
Neither Likely/or unlikely
Unlikely
Extremely Unlikely
Don't know

Very Helpful, kind staff who kept me informed and calm at every stage. They made me smile, laugh which helped with my anxiety. Thank you for singing at my request to keep me calm I would 100% recommend you to the NHS service.

Everybody was so very kind and reassuring. The lady who stroked my back and hair was so kind. The doctor explained everything clearly and helped me to understand. Lovely people.

Easy to book, convenient location and good communication. Lovely staff who were very reassuring throughout.

Given an appointment straight away with a number of dates as options. Friendly staff, diagnosis straightaway after procedure.

Excellent Medical team, Reassuring at all times. Made an unpleasant procedure bearable.

I was such a nervous wreck about my appointment but everyone was really caring, patient and helped me calm down. They explained every step, and I didn't feel rushed at all.

A massive, massive thank you !