

Friends & Family Audit May 2024

How likely are you to recommend our Service to Friends & Family if they need similar care or treatment?

Month	Extremely Likely	Likely	Neither Likely /Unlikely	Unlikely	Extremely Unlikely	Don't Know
May	66	4				

Extremely Likely 94.30%
 Likely 5.70%
 Neither Likely/or unlikely
 Unlikely
 Extremely Unlikely
 Don't know

The Dr was very compassionate and empathetic. Made me feel very comfortable. No embarrassment . The rest of the team checked on me and were fantastic too. Thank you. Everyone from the moment I entered to the moment to leaving have been so kind. Kim was very supportive and kind and so knowledgeable. Thank you so much. All of the team were welcoming, friendly, calming and professional. I have never visited a hospital and felt so at ease. Thank you. The lady at the reception is so warm.The welcome she gives you when you walk in, increases your confidence level.Overall, this is a good hospital and I totally enjoyed the service but not the procedure!
 Not overcrowded, short wait, very professional.
 Gave me the right solution to my illness.