

Friends & Family Audit May 2023

Month	Extremely Likely	Likely	Neither Likely /Unlikely	Unlikely	Extremely Unlikely	Don't Know
May	42	1				

Extremely Likely 97.7
 Likely 2.3
 Neither Likely/or unlikely
 Unlikely
 Extremely Unlikely
 Don't know

Everything went well, quicker then last time. Renata was fantastic !
 The Care I receive each time I have had this procedure carried out is worth the discomfort in order to keep a check on the condition
 All nurses kind & friendly. Very well organised & no waiting so I didn't get too anxious. Mr mahmalat was very good & explained the results very well.
 Great People, Lovely Care.
 From the reception to the nurses, everyone is so lovely and really calming. I don't think I could have had it done without them there.
 Overall care from start to finish, including the initial phonecall to arrange the appointment was fantastic. A very caring team, and felt very reassured. Thank you !