

Friends & Family Audit - May 2022

Month	Extremely Likely	Likely	Neither Likely /Unlikely	Unlikely	Extremely Unlikely	Don't Know
May	118	4				

Extremely Likely 96.70%
 Likely 3.30%
 Neither Likely/or unlikely
 Unlikely
 Extremely Unlikely
 Don't know

Very Quick professional procedure, Dr was very good & calming, nurse coached me throughout and kept me calm & focussed on my breathing -Excellent ! Big thank you to all your staff on the day.

Informative, Friendly, understanding staff and clean, safe environment.

Easy to find, lovely staff, professional service

The staff and doctors were very nice and patient. I will recommend the hospital to everyone to attend if needed. Good Job !

The Dr was imformative and re-assuring. The nurses were comforting and understanding. (A point to make that NO patient likes to feel rushed. So after the procedure, to clean the bed should not be like priority, if the patient has only sat on the bed for 2 seconds. let the patient come to her/his senses, i am sure another 10-15 seconds wont be a factor in a delayed procedure appointment

Politeness of staff, efficiency of procedure, pleasant surroundings.