

Friends & Family Audit March 2023

Month	Extremely Likely	Likely	Neither Likely /Unlikely	Unlikely	Extremely Unlikely	Don't Know
March	96	6				

Extremely Likely 94.10%
 Likely 5.90%
 Neither Likely/or unlikely
 Unlikely
 Extremely Unlikely
 Don't know

Efficient, punctual and all the staff were very kind.
 Staff very friendly and helpful and appointment came through really quickly. Excellent service all round.
 Very friendly and professional, Comfort and encouragement all the time. Doctor explained all very well.
 The hospital is clean, the service excellent, everything is explained beforehand. It makes an uncomfortable experience bearable. Staff are very reassuring.
 Excellent service, very friendly staff, would definitely recommend to friends and family.
 A quick and friendly and efficient place to put ones mind at rest. We are so lucky to have the nhs.
 Quick, reassuring, informative and friendly. They made me feel at ease throughout the whole process.