

**Friends & Family Audit June 2023**

Month	Extremely Likely	Likely	Neither Likely /Unlikely	Unlikely	Extremely Unlikely	Don't Know
June	43	2				1

Extremely Likely 93.5  
 Likely 4.3  
 Neither Likely/or unlikely  
 Unlikely  
 Extremely Unlikely  
 Don't know 2.2

Details of procedure well explained. Calm pleasant staff  
 Everyone has been extremely friendly and helpful. I have been made to feel very comfortable and the service is extremely professional. Thank you.  
 The procedure was painless and necessary. The appointment was given in 2 days, which was amazing ! The whole service was efficient, friendly and reassuring.  
 The team are absolutely amazing, they kept me calm from start to finish, and the receptionist was also amazing.  
 Excellent service -Quick, wonderful, kind, caring staff -well explained. Procedure was horrid -never want to go through that again.