

Friends & Family Audit July 2024

How likely are you to recommend our Service to Friends & Family if they need similar care or treatment?

Month	Extremely Likely	Likely	Neither Likely /Unlikely	Unlikely	Extremely Unlikely	Don't Know
July	84					

Extremely Likely 100.00%
 Likely
 Neither Likely/or unlikely
 Unlikely
 Extremely Unlikely
 Don't know

Although the procedure wasn't very pleasant, I would highly recommend to friends & family. Every single member of staff was extremely professional and explained everything very clearly. Very friendly and caring.
 Very short waiting times, both for consultation and procedure. Good organisation within the clinic. All members of staff encountered, very polite and respectful. I was treated with kindness and respect. High standard of cleanliness in every location I was in.
 Very fast response to the required procedure. Excellent and friendly service. Thank you.
 The Staff are all super lovely and kind and I felt nothing but support here. Thank you all for this experience.
 Efficiency, clear instructions, support during procedure, clear diagnosis.
 Everyone was kind, friendly and helpful. They helped me to relax, one in particular helped me to feel less stressed out at the point I needed it the most by talking to me during the procedure. The procedure ended up being a surprisingly enjoyable experience.