

Friends & Family Audit July 2023

Month	Extremely Likely	Likely	Neither Likely /Unlikely	Unlikely	Extremely Unlikely	Don't Know
July	51	6				1

Extremely Likely 89.50%
 Likely 10.50%
 Neither Likely/or unlikely
 Unlikely
 Extremely Unlikely
 Don't know

Quick, efficient & excellent care.
 I felt totally at ease with all the staff. Very kind, reassuring and approachable. Calm atmosphere, totally stress free
 Very friendly & comforting NHS staff.
 A lot better than the RBH -Great Staff
 I was grilled about understanding the works & procedure. I gave consent, was asked to re confirm my consent ! Kind professional people. Thank you.
 From a very nervous patient, I was treated with care & respect.
 very friendly. Quick appointment.
 Good efficient service and friendly staff.