

Friends & Family Audit - July 2022

Month	Extremely Likely	Likely	Neither Likely /Unlikely	Unlikely	Extremely Unlikely	Don't Know
July	88	3				

Extremely Likely 96.70%
 Likely 3.30%
 Neither Likely/or unlikely
 Unlikely
 Extremely Unlikely
 Don't know

At every stage of the procedure, from check-in to the procedure itself, I was provided with detailed information about what the procedure involved. Communication was excellent throughout and I was reassured and calm as a consequence.
 All Staff very kind & attentive, which inspired confidence.
 Very fiendly staff made an uncomfortable procedure okay.
 Very friendly & kind clinical team. Thank you Dr with his team providing so excellent service.
 Kind & responsive staff,they all made an uncomfortable experience a little less difficult to ensure