

Friends & Family Audit January 2023

Month	Extremely Likely	Likely	Neither Likely /Unlikely	Unlikely	Extremely Unlikely	Don't Know
January	84	5				

Extremely Likely 94.4%
 Likely 5.6%
 Neither Likely/or unlikely
 Unlikely
 Extremely Unlikely
 Don't know

Very gentle, professional from reception to Dr is excellent. 5***** for Kim Hiscutt
 Very good organisation & Communication & friendly staff
 From making the appointment to all face to face contact and during my procedure, all was explained throughout.
 What a lovely team ! Very well looked after for a horrible procedure. Thank you all so much.
 Very professional & Efficient, quick procedure.
 I felt I was in great hands, no problems at all, happy with the service.
 Great care was taken that I understood the procedure, appreciated the time taken with the follow up as to what was found.
 Lovely, friendly and professional staff, calm environment despite the NHS being in crisis. Thanks for looking after me