

Friends & Family Audit January 2026

How likely are you to recommend our Service to Friends & Family if they need similar care or treatment?

Month	Extremely Likely	Likely	Neither Likely /Unlikely	Unlikely	Extremely Unlikely	Don't Know
January	56	6				

Extremely Likely 90.30%
 Likely 9.70%
 Neither Likely/or unlikely
 Unlikely
 Extremely Unlikely
 Don't know

Great Staff friendly and helpful, made me relaxed, all went well thank you.
 Procedure done quickly and efficiently.
 Felt amazing with the staff around. Thank you.
 The procedure was carried out in a very sensitive and professional way, accompanied with the reassurance of the doctor and nurses.
 Very pleased with the overall visit, from reception to discharge.
 Staff were reassuring, kind & thoughtful. The procedure was explained well to me & I felt I was prepared. Everything was done to make me feel as calm & comfortable as possible.
 I was extremely nervous for my endoscopy procedure and all the staff were absolutely fantastic in helping me through.
 The kindness from all staff was so comforting. If I could give more than 5* I would. What a great team.