

**Friends & Family Audit February 2024**

Month	Extremely Likely	Likely	Neither Likely /Unlikely	Unlikely	Extremely Unlikely	Don't Know
February	89	6				

Extremely Likely 93.7%  
 Likely 6.3%  
 Neither Likely/or unlikely  
 Unlikely  
 Extremely Unlikely  
 Don't know

Very professional team, answered all questions well, reception staff were exceptionally good -Pearl Morrissey, Carolyn Heller & Alison Wrigley deserve a special mention for being amazing.

Friendly, efficient, quiet & calm -Free Car park.

Efficient & well informed from initial contact to procedure on the day. Easy to follow guidance. Staff were welcoming and made me feel comfortable.

A very relaxed environment. Lovely and caring. Would definitely recommend to family and friends.

Efficient and friendly service. They rescheduled my appointment without problems and the wait time was only a couple of weeks.

From referral to procedure only took 2 weeks or so. Great material provided prior to procedure. Felt informed.

Wonderful doctors, nurses & staff. Recommend anyone to come and feel safe and cared for.