

Friends & Family Audit February 2026

How likely are you to recommend our Service to Friends & Family if they need similar care or treatment?

Month	Extremely Likely	Likely	Neither Likely /Unlikely	Unlikely	Extremely Unlikely	Don't Know
February	62	1	1			

Extremely Likely 97.0%
 Likely 1.5%
 Neither Likely/or unlikely 1.5%
 Unlikely
 Extremely Unlikely
 Don't know

Lovely Staff, friendly and helpful, calm & welcoming surroundings, informative to all questions. Thank you for making my visit less stressful. Everyone was incredibly kind. I felt listened to and reassured.
 Procedure was quick, professional and nurses and doctor & receptionists were very clear, kind and friendly. Thank you
 Very calm and relaxing, great staff, and really helpful and explained all very clearly. Would 100% come back here if needed.
 Felt at ease and well informed, more relaxed than main RBH.
 For me, most uncomfortable & unpleasant, but lovely doctor & nurses did all they could for me.