

Friends & Family Audit December 2024

How likely are you to recommend our Service to Friends & Family if they need similar care or treatment?

Month	Extremely Likely	Likely	Neither Likely /Unlikely	Unlikely	Extremely Unlikely	Don't Know
December	51	4				

Extremely Likely 93.0%
 Likely 7.0%
 Neither Likely/or unlikely
 Unlikely
 Extremely Unlikely
 Don't know

Made to feel very welcome in reception. Very relaxed atmosphere. Excellent care during the procedure. Very clear explanation of outcome of medical procedure.

The staff/team were amazing. I struggle with health anxiety and they did a fab job of comforting me. From the moment I walked in and the cheerful reception/nurses to the stroking of head during the procedure. Thank you all so much.

My visit today went really well. They all made me feel at ease. Great Service and experience.

The staff our so friendly and caring. It was challenging without sedation but the caring staff make it doable.