

Friends & Family Audit December 2023

Month	Extremely Likely	Likely	Neither Likely /Unlikely	Unlikely	Extremely Unlikely	Don't Know
December	68	3				

Extremely Likely 96.00%
 Likely 4.00%
 Neither Likely/or unlikely
 Unlikely
 Extremely Unlikely
 Don't know

Brilliant Service -All the team I had today was amazing and so so friendly. Thank you !

The treatment is quick and the staff are professional and extremely proficient.

Very caring & friendly staff. Well looked after and felt uneasy, but they made me feel at ease and very understanding. Full explanation of the procedure explained in detail.

Excellent Service

Reception was Fab and staff friendly and reassuring. The Doctor was very caring and thorough.

The staff are absolutely lovely. I am honestly so happy that I had nurses who were calming, explained everything to me & chatted to me. Not that I would ever want to be here often, but the staff really do make it so easy. MARIE is wonderful !!!