

Friends & Family Audit August 2024

How likely are you to recommend our Service to Friends & Family if they need similar care or treatment?

Month	Extremely Likely	Likely	Neither Likely /Unlikely	Unlikely	Extremely Unlikely	Don't Know
August	53					

Extremely Likely 100.00%
 Likely
 Neither Likely/or unlikely
 Unlikely
 Extremely Unlikely
 Don't know

From the moment I arrived everyone was so kind and reassuring. I was very nervous but from the beginning to the end I was looked after so well and everything was explained to me. Everything excellent.

Was quick, Painless, staff friendly

All staff were extremely helpful, kind and reassuring. Nothing was too much trouble and no questions asked seemed silly. Very good experience. I was put at ease throughout the whole procedure.

Nurses and staff excellent during the procedure. Also very efficient. KIM is brilliant.

Clear explanations, nice & quiet waiting room. Doctor was explaining all the steps during procedure which was really nice helpful to stay calm. Thanks to staff I managed to complete the procedure which I am really grateful. Great work everyone.

Staff and medical team were polite, efficient and caring throughout. Consultant explained report clearly. Very satisfied patient.