

Friends & Family Audit August 2023

Month	Extremely Likely	Likely	Neither Likely /Unlikely	Unlikely	Extremely Unlikely	Don't Know
August	51					

Extremely Likely 100.00%
 Likely
 Neither Likely/or unlikely
 Unlikely
 Extremely Unlikely
 Don't know

Everything was explained, the staff were very friendly, the atmosphere was relaxed
 Excellent care throughout my visit.
 The staff introduced themselves and explained the procedure throughout.
 Prompt, caring and lovely staff
 Good communication throughout & felt in safe hands.