

Friends & Family Audit August 2025

How likely are you to recommend our Service to Friends & Family if they need similar care or treatment?

Month	Extremely Likely	Likely	Neither Likely /Unlikely	Unlikely	Extremely Unlikely	Don't Know
August	70	2				

Extremely Likely 97.00%
 Likely 3.00%
 Neither Likely/or unlikely
 Unlikely
 Extremely Unlikely
 Don't know

The Procedure was expertly conducted, very kind medical staff, prompt arrangements and all my questions answered. Thank you so much.
 I will have less fear if I have it done again in the future.
 I had a very warm welcome by reception. Nurse Alison was so informing. Waiting area very nice and calming. Dr Grantham was very gentle/informative.
 Everyone in the team was very helpful, reassuring and took time with explaining, especially Willita, who kept me calm during the procedure.
 5* service
 Friendly, professional, approachable staff, punctual and understanding staff, excellent service
 Very friendly, efficient. If it has to be done, this is the place !