

## Friends & Family Audit April 2026

How likely are you to recommend our Service to Friends & Family if they need similar care or treatment?

| Month | Extremely Likely | Likely | Neither Likely /Unlikely | Unlikely | Extremely Unlikely | Don't Know |
|-------|------------------|--------|--------------------------|----------|--------------------|------------|
| April | 55               | 0      |                          |          |                    |            |

Extremely Likely 100.0%

Likely

Neither Likely/or unlikely

Unlikely

Extremely Unlikely

Don't know

Very well looked after & cared for. All information shared and ensured I understood everything. Amazing staff who went above and beyond particularly Pearl & Petula.

The staff are very kind & caring. The location is good and could find myself a booking as well. Overall service was great, Thank you.

The service was absolutely wonderful. I was looked after really well, I am very happy and appreciative with everything.

Very friendly staff throughout. I am autistic and they fully explained, listened and made me feel comfortable, clean & tidy.

Great experience with staff since the first phone call, very friendly. I hope I won't have to be back here, the endoscopy procedure is a terrible experience.

Very good care, everyone was very polite and I am very happy with service. I forgot my pain with their services,